

IP Office Standard Edition and IP Office Professional Edition

What Do I Sell?

IP Office Standard Edition

Customers can benefit from a feature-rich, business-quality voice communications solution out of the box with the IP Office 500 system. The IP Office Standard Edition software supports from two to 32 users, conferencing for up to 64 parties, CTI capabilities with Phone Manager, firewall, flexible data connectivity (cable, DSL, T1, ISDN), 2 x 10/100 Mbps switched Ethernet ports and optional additional benefits with SoftConsole, Embedded Messaging, and Compact Business Center.

IP Office Standard Edition resides on the IP Office 500 system control unit and supports a combination of digital, analog or IP telephones (including IP DECT Wireless, Wi-Fi and PC Softphone), though not to exceed a maximum of 24 Avaya digital handsets. The IP Office 500 system running IP Office Standard Edition software supports 2400 series, 5400 series, and 6400 series digital telephones; 3810 digital wireless; industry-standard analog telephones; and 4600 series and 5600 series IP hardphones as well as Phone Manager PC softphone.

IP Office Standard Edition supports a variety of trunk types. Depending on needs, customers can choose from up to 16 analog lines, 32 ISDN BRI channels or 4 T1/E1 lines. Through licensing, customers can enjoy cost effective call services from service providers offering "SIP trunk services." SIP licensing is available in 1, 5, 10, and 20 channel increments.

IP Office Professional Edition

Should customers require additional functionality (i.e., multiple locations) or capacity (growth beyond 32 users), the IP Office Standard Edition can be upgraded to IP Office Professional Edition through licensing. Once upgraded to the IP Office Professional Edition, the IP Office 500 system supports up to 272 users through the use of Expansion Modules. In addition to the above mentioned telephones, customers can re-use existing 4400 series digital telephones using the Digital Station Expansion Modules. This offers cost savings and investment protection.

IP Office Professional Edition also provides customers the ability to enhance applications through optional licensing for VoiceMail Pro, Contact Store, Conferencing Center, and Compact Contact Center.

Customers with multiple locations can benefit by using Voice Networking licensing (available in increments of four channels) to link IP Office sites together forming a Small Community Network (SCN). Small Community Networking allows for a total of 500 users forming an integrated system across 16 sites. Small Community Networking provides the users with many operational benefits such as busy lamp field indication across the SCN, call back when free to an extension across the SCN, Paging to an individual extension or to an individual amplifier, call pick-up of a ringing telephone across the SCN, utilizing one VoiceMail Pro system within the SCN, ability to access any user within the SCN through use of internal directory, ability to see the absent text message set by a remote user, and efficient IP trunk utilization with inherent anti-tromboning technology.

IP Office Professional Edition offers customers the ability to enhance Voice Networking capabilities with the Advanced Networking license. Advance Networking enables Remote Hot Desking (provides users with the ability to log on to another phone at another location within the SCN), Distributed Hunt Groups (includes users located on other IP Office systems within the network), and Breakout Dialing (allows the user to select an IP Office system in the network from a displayed list and then dial a subsequent number as if dialing locally on the select system).

Silver Bullets

- Customers can buy into IP Office at an even more affordable price, but future growth is still assured without fork-lift upgrades.
- Standard Edition uses modular technology to deliver more functionality at a lower cost for single-site locations.
- Professional Edition offers customers what they need according to their schedule through licensing.
- Customers pay as they go; FREE 45-day trial licenses are available for advanced applications.
- Flexible and robust optional offerings are available for multi-site locations.

IP Office Standard Edition and IP Office Professional Edition

	Standard Edition		Professional Edition	
	Included	Optional	Included	Optional
Up to 32 Users	X		X	
Phone Manager Lite	X		X	
TAPI	X		X	
SMDR	X		X	
64 party Basic Conferencing	X		X	
IP Office Manager	X		X	
System Status Application	X		X	
Embedded VoiceMail		X		X
Phone Manager Pro/ Phone Manager PC Softphone		X		X
SoftConsole		X		X
Compact Business Center		X		X
SIP Trunks		X		X
IP DECT		X		X
33–272 Users			X	
Expansion Module Support			X	
64 party Meet-Me Conferencing			X	
VoiceMail Lite			X	
Voice Networking				X
Advanced Networking				X
VoiceMail Pro (including optional Interactive Voice Response and Text-To-Speech)				X
ContactStore				X
Conferencing Center				X
Compact Contact Center				X
CTI PRO				X
TAPI WAV				X